



New England Sounding Line



The newsletter of the National Network of Libraries of Medicine, New England Region, Sept. - Oct. 1996, Vol. 6, No. 3

Fall Update

by John Stey, Associate Director

Timothy Roberts, Outreach Coordinator, resigned to accept a newly created outreach position at the New York Academy of Medicine. Tim made many friends here in New England and has contributed to the success of our outreach program. We wish him good luck in his move back to New York.

The NAHSL Chapter meeting held in Greenwich, CT provided the NER staff an opportunity to touch base with our colleagues throughout the region. We had many inquiries about the January 1997 release of the WINDOWS version of GRATEFUL MED[®] demonstrated at the NN/LM[™] booth. IGM tee shirts, mouse pads and Tim's IGM course were popular with the attendees. See Ed Donald's observations on his first NAHSL meeting on page 2. The Resource Library Directors met on Sunday, October 6th in Greenwich, CT. Topics for discussion included RL responsibilities, EFTS, DOCLINE[®] on the Internet, Network Membership Database Survey, Loansome Doc[™], outreach subcontracts, access to monographs and UCMP Online[™]. A copy of the minutes can be found on the NER home page.

This issue contains a special insert chart outlining Resource Libraries ILL & FAX policies. We hope it is a useful reference in your ILL activities. By now all network members should have received the Network Membership Database Survey. This survey will enable us to pass along to NLM current information on your institution to be uploaded to DOCUSER[®]. A new Network Membership Directory will be available in hard copy and on the NER home page this Spring.

We encourage all network members to access DOCLINE by using the Internet. If you are not currently using the Internet for DOCLINE, the NER staff would like to assist you by providing training, or troubleshooting your problems. For assistance call the network office at 1-800-338-7657.

Anyone wishing to suggest individuals for the Regional Advisory Committee (RAC) should contact John Stey. All five consortia will be represented along with a NAHSL representative and three Resource Library Directors. We are especially interested in health professionals from rural areas that have some knowledge of the NN/LM program. The first meeting will take place in early 1997.

The Fall is beautiful in New England and the NER staff will be on the road to Boston and points North. Check out the calendar and join us if you can at a meeting in Boston. Enjoy the foliage and mild weather.

In This Issue:

... 1 ...

Fall Update

... 2 ...

NAHSL '96 Highlights
We Want To Hear

... 3 ...

National Online Training
Schedule
Refresher & Review

... 4 ...

Grants Gallery
Outreach RFP Process
RL ILL & FAX Policies
Farewell

(INSERT)

... 5 ...

DocView
Data Entry Contract

... 6 ...

NLM-Relais
Case of the Incorrect Invoice
EFTS Members Joining

... 7 ...

Network Membership
Survey
EFTS: A Viable Service

... 8 ...

"The Information Connection"
Comings and Goings

Connecticut

Maine

Massachusetts

New Hampshire

Rhode Island

Vermont

Check us out on the World Wide Web <http://www.nlm.nih.gov/ner/>

Ralph Arcari
Director

arcari@nso.uchc.edu

John Stey
Associate Director
stey@nso.uchc.edu

Marion Levine
Assistant Director
levine@nso.uchc.edu

Edward Donnald
Network Coordinator
donnald@nso.uchc.edu

Vacant
Education Coordinator

Vacant
Technology Coordinator

Vacant
Outreach Coordinator

Elizabeth Clark
Administrative Assistant
eclark@nso.uchc.edu

Cheryl Sinkler
Administrative Assistant
sinkler@nso.uchc.edu

The *New England Sounding Line* is a bi-monthly publication produced by the NN/LM NER at the University of Connecticut Health Center, 263 Farmington Avenue, Farmington, CT 06030-5370; Telephone (860) 679-4500 or (800) 338-7657; Telefacsimile (860) 679-1305. Supported by NLM Contract NO1-LM-6-3528.

John Stey, *Editor*
Ed Donnald, *Managing Editor*

NAHSL '96 Highlights

by Edward Donnald, Network Coordinator

A lot of hard work went into planning this years joint conference between the North Atlantic Health Science Libraries and the New York/New Jersey chapters of the Medical Library Association. Librarians from all over New England and the New York metropolitan area converged on Greenwich CT on October 6-8, 1996 and were rewarded with an exciting meeting. For those of you who were unable to get away, I thought I'd report back some of the highlights and get you thinking about next years meeting which I understand will be held in Burlington, VT.

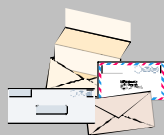
There seemed to be a good turnout of those who wanted to give up a Sunday and expand their knowledge. Continuing Education Classes were offered covering topics such as leadership skills, decisions facing library managers or development of library services. Technology was also well represented with classes on UNIX for librarians, working with the World Wide Web and Tim Roberts from the NN/LM office conducting an Internet Grateful Med class.

After cramming our heads with new information, buses took us to the Bruce Museum for the Welcome Reception. We could admire works of art or play with interactive scientific exhibits while enjoying hors d'oeuvres, gourmet dinners, and desserts to die for.

Monday morning dawned early as the exhibits opened at 7:30 A.M. You could breakfast on pastries and coffee while strolling from booth to booth plying the ears of vendors for the latest and greatest. The NN/LM booth looked very sharp as our new table top exhibit made its debut. We passed out Grateful Med mouse pads and a trivia quiz with winners receiving a Internet Grateful Med T-shirt.

The sessions were thought provoking and at times very emotional. A panel discussed consumer health programs followed by a presentation on scholarly communication and the impact of electronic access. The town meeting style discussion of downsizing in the region evoked many concerns and questions on how to deal with it. The big news from the RML update was the unveiling by Region 1 of its new system akin to EFTS to replace the coupon system for interlibrary loan charges. Details were not available but as we learn more about how this will impact intraregional ILL traffic, we will let you know.

The reception appeared to take its queue from the rest of the meeting as a delicious meal was followed by entertainment from the *Salt and Pepper Gospel Singers*. I especially enjoyed the opportunity to meet a lot more of you and put some faces to the names I've already spoken to. So if you were unable to attend this year, plan to visit beautiful Burlington VT in 1997.



We Want To Hear From You!

This is your newsletter. We invite your suggestions, comments and ideas. If you have an article or photograph you'd like us to consider for the *Sounding Line*, send it to Edward Donnald, Network Coordinator, University of Connecticut Health Center, 263 Farmington Avenue, Farmington, CT 06030-5370. If you know of a neat WWW address, want to share an experience, or have information of interest to others, let your colleagues know about it in the *Sounding Line*.

Please submit items by December 13, 1996 for the November-December issue.

National Online Training Center Schedule for 1997*

The National Online Training Center, headquartered at The New York Academy of Medicine, will be offering NLM online searching classes at sites throughout the country in 1997. The FREE "Fundamentals of MEDLARS® Searching" class will be offered at the National Library of Medicine, all eight Regional Medical Libraries, and other medical center libraries.

The MEDLARS Refresher and Review classes will be taught by the National Online Training Center on a cost recovery basis of \$45.00. The Chem/Tox/TOXNET® classes are taught by NLM staff at the National Library of Medicine in Bethesda, MD.

To register for ALL classes call Charles Rapisarda at 212-822-7396 or 1-800-338-7657 and press #2 for Online. You may also register at the National Online Training Center's web site: <http://www.nlm.nih.gov/mar/online>.

1997 Fundamentals of MEDLARS Searching

Jan 6-7	Baltimore, MD
Jan 27-28	Bethesda, MD
Feb 6-7	New York, NY
Feb 24-25	Bethesda, MD
Mar 17-18	Bethesda, MD
Apr 7-8	Boston, MA
Apr 14-15	Bethesda, MD
Apr 28-29	Farmington, CT
June 9-10	New York, NY
June 23-24	Bethesda, MD
July 21-22	Bethesda, MD
Aug 14-15	New York, NY
Aug 25-26	Farmington, CT
Sept 15-16	Bethesda, MD
Oct 20-21	Bethesda, MD
Nov 6-7	New York, NY
Dec 4-5	Farmington, CT

1997 MEDLARS Refresher and Review

Jan 8	Baltimore, MD
Jan 10	New York, NY
Jan 24	New York, NY
Feb 3	Farmington, CT
Feb 14	Bethesda, MD

1997 Chem/Tox/TOXNET Specialized Module

Jan 29-30	Bethesda, MD
Mar 19-20	Bethesda, MD
July 23-24	Bethesda, MD
Oct 22-23	Bethesda, MD

**This is an abbreviated schedule only showing sessions held in Region 8, Region 1, and Bethesda. For a complete schedule, contact the office.*

Refresher and Review

by Nancy Carter-Menendez, Information Services Librarian, University of Connecticut Health Center

The NLM National Online Training Center, now headquartered at the New York Academy of Medicine, is offering an extensive schedule of online searching classes for 1997. The Fundamentals of MEDLARS Searching is a free two day class designed for beginning searchers. It covers ELHILL® commands, MEDLINE, and MeSH® vocabulary. These classes are offered at the eight Regional Medical Libraries and at various other medical center libraries throughout the U.S.

The MEDLARS Refresher and Review workshop, also taught by the National Online Training Center, is a four hour session for experienced searchers. In addition to reviewing NLM system capabilities and commands and techniques, there is also a section covering recent enhancements to the system. There is a \$45.00 charge for this workshop, and 4.0 MLA CEU are available.

The Chem/Tox/TOXNET Specialized Module is a comprehensive two day workshop that is taught at NLM. This workshop is available to experienced searchers at no cost, and is approved for 16 MLA CEUs.

I'm planning on taking the Refresher and Review workshop to sharpen my search skills and keep me up to date on accessing the databases at NLM. These classes are wonderful opportunities and I would encourage you to consider attending one when it's held in your area.

GRANTS GALLERY

by *Marion Holena Levine,*
Assistant Director

Congratulations to Sydney Fingold, Librarian at the New England Regional Primate Research Center (NERPRC), for spearheading the successful \$30,000 Internet Connectivity grant recently awarded to connect NERPRC's networked computer system to the Internet. The NERPRC is an internationally recognized biomedical research institution affiliated with the Harvard Medical School and funded by the National Institutes of Health. This connection will provide the Center's 29 faculty members, 37 postdoctoral fellows and 140 research support staff with access to the Internet. Sydney will be providing on-site training workshops for Center staff unfamiliar with the Internet and its capabilities. Wouldn't you like to try your hand at writing an Internet Connectivity grant proposal???? Internet Connectivity Grant details were in this column in the last issue of the newsletter.

NN/LM, NER staff are available to assist you with your proposal.

On another grant front, nine proposals, totalling \$138,373, were received in the first round of NN/LM, NER Outreach proposals. Institutions in Connecticut, Massachusetts, Maine, New Hampshire and Vermont were represented in this first round. They are proposing to do Grateful Med and Internet outreach to nurses, veterinarians, public librarians, rural health practitioners, and public health professionals in New England. These proposals will now be evaluated by a committee of New England Health Science Librarians and the awards announced within the next few months. Start thinking about the proposal YOU will submit in the second round in April 1997!

Outreach RFP Process

by *John Stey, Associate Director*

Nine proposals were submitted by the September 20th due date totaling \$138,373. Several other institutions were in the process of writing a proposal and were encouraged to submit them in the second round to be offered in April 1997.

The NN/LM NER staff were advised by the RAC and RL Directors to have reviewers outside the RML review and rank the outreach proposals for the region. It was suggested that they represent both urban and rural areas of the region. The reviewers chosen for the first round included JoAnne Aspri, Kent County Hospital, RI, Kendall Wiggin, State Librarian, NH, Carolyn Wilcox, St. Francis Hospital, CT, Leslie Nicoll, *Computer in Nursing*, Portland, ME and John Stey, Associate Director, NN/LM NER. The reviewers agreed to not submit a proposal during this round. The next round may have some of the same reviewers or others may be solicited.

Each reviewer received a complete set of proposals along with a scoring grid, instructions and a copy of the RFP. The reviewers were assured that their scoring grids and comments would be confidential and there would be no formal compensation for assisting with the review process. Scored and ranked proposals were returned to the RML by October 18th. A cumulative score and rank was determined by the NER staff for each proposal and the results and recommendations sent to NLM for approval. A sincere thanks to the reviewers for their time and effort spent.

The successful institutions will be formally notified in early November before it is announced to other network members. The NER staff would like to thank all who participated and encourage others to submit a proposal for Round 02 in April, 1997. The awards will be posted on the NNLM-NER listserv, the NER Home Page and in the next issue of the newsletter.

Resource Libraries ILL & Fax Policies



This issue of the *New England Sounding Line* contains a special pull out centerfold. We have summarized the Interlibrary Loan and Fax policies of the fifteen Resource Libraries in Region 8 and put them into a chart. We have also included whether the library participates in Ariel and their Ariel addresses. Bend open the staples and carefully remove the chart, bending back the staples to preserve your newsletter.



The call of the big city was just too much for him to ignore. After almost a year and a half here at the NN/LM, Tim Roberts has returned to New York City where he has accepted a position as Reference Librarian/Jr. Fellows Coordinator for the New York Academy of Medicine. He will be missed by New England. Tim was the Outreach Coordinator for the NN/LM and often donned the cap of Education Coordinator as he traveled through the region giving demonstrations and holding classes on Grateful Med. Please join the office in wishing him the best of luck in his new endeavor.



DocView™ - Desktop Access to Documents via the Internet

by Edward Donald, Network Coordinator

Editors note: This is a summary of the NLM factsheet on DocView. It can be accessed on the Web at:

<http://www.nlm.nih.gov/publications/factsheets/DocView.html>
or contact the office to have a copy sent to you.

I was sitting in on the Resource Library Directors meeting held on Sunday Oct. 6th during the NAHSL convention, and the subject of DocView was brought up by Lois Weinstein from the Medical Library Center of New York. She indicated that it was a terrific system and spoke quite positively about its applications. It appeared that word of this latest project from NLM hadn't spread through out our region and so I thought I'd give you a peek into DocView - Desktop Access to Documents via the Internet.

The DocView application is a Windows based product that allows end users of libraries or other information centers to receive bitmapped images of documents over the Internet. There are basically three options for sending the documents, Ariel systems, Multipurpose Internet Mail Extensions (MIME) e-mail, or and Internet server such as the World Wide Web.

One senario may be that an end user orders a document, either through built in functions of the software or more traditional means such as e-mail, fax, or phone and directs the library to send it to their computer. The library scans the article using an Ariel station and then sends it directly to the end user's machine. In another situation, the document may be scanned in a TIFF format and attached to a MIME compliant e-mail message. This form of e-mail is growing in popularity and is flexible enough to allow files or documents of any type to be sent as attachments. In addition, Ariel requires the receiving platform to be on to receive a document where as e-mail does not, it may have trouble with many types of dial-up Internet connections, and can't cross firewalls whereas MIME e-mail can. A third possibility would be for a library to scan documents and put them on their WWW server so that patrons may access them via the web.

"The Internet offers a faster, cheaper, more reliable and more convenient method of document delivery than either fax or mail, since it offers higher speed, higher image resolution and lower transmission cost than the public telephone system."

To review the highlights of the system, there are basically six functions:

1. Since DocView is both image and communications compatible with Ariel, it can receive documents sent directly by Ariel systems.
2. It may be used as a viewer for bitmapped TIFF images. This allows viewing and printing documents received by a Web browser or MIME e-mail client software.
3. Image processing capabilities allow the user to view, zoom, shrink, scroll, pan, rotate, and print received documents.
4. DocView has an electronic bookmark feature that allows users to "mark" pages of interest to allow easy traversal through large documents, and for printing selected pages.
5. It has a copy function that allows users to copy parts of a document to be pasted into documents created by other Windows applications.
6. DocView's document management facility assists in organizing collections of bitmapped documents received through the Internet.

The system is currently undergoing beta tests at several sites across the country. Feedback is already directing future versions of this software. For more information on DocView, you may contact:

Communications Engineering Branch
Lister Hill National Center for Biomedical Communications
National Library of Medicine
8600 Rockville Pike
Bethesda, MD 20894
Phone: (301) 496-4496
FAX: (301) 402-0341

This notice appeared in the online news file and will appear in the Technical Bulletin.

UI - AL000017

DA - 960827

TI - Clinical Alert: NOTICE TO ALL MEDLINE USERS (Update of May 1 Alert)

SO - National Library of Medicine (NLM)

AB - The National Library of Medicine has recently signed an editing and data entry contract for MEDLINE citations and abstracts. The Library will shortly be able to keep up with current receipts of journals and is hopeful that the existing backlog will be reduced by the end of the calendar year. Thank you for your patience and support during this very difficult time.

National Library of Medicine - Newest Relais Customer.

The National Library of Medicine in Bethesda, Maryland, has signed a multiyear contract with Network Support Inc. (NSI) to install Relais and provide ongoing maintenance for the system. Relais is an intelligent, automated document delivery system based on the award winning IntelliDoc system developed by NSI for CISTI (Canadian Institute for Scientific and Technical Information). Relais has been heralded by the library community as an innovative new system for handling interlibrary loan and document delivery.

Relais handles all aspects of the ILL transaction including receipt of requests from a variety of sources, automatic checking of incoming requests against the local Z39.50 compliant catalogue, distribution to and printing requests in the appropriate part of the collection. The Relais Scanning workstation is used to scan the document and convert it into an electronic format. The document is delivered automatically to the client according to the preferred delivery method. Delivery options currently include Internet transmission, using both Ariel software and FTP, as well as fax and local printing.

Relais will be used by NLM to automate the processing and handling of the 500,000 to 800,000 DOCLINE requests received by NLM and the National Institutes of Health Library. Relais will also be used to automate the processing, sorting and accounting for the requests submitted by NLM's onsite patrons making requests for Overnight Photocopy Service.

All elements of the ILL process will be automated including the sorting and distribution of requests, identification of the requester, tracking the whereabouts of the request, management of exceptional and problem requests and automatic transmission of documents being sent electronically or by fax.

With the implementation of Relais, NLM will move away from photocopiers to reproduce requested documents to the use of scanners which will produce a better quality product and provide the option of using electronic transmission methods and automatic faxing.

For more information, please contact Clare MacKeigan, Marketing and Product Manager at Network Support Inc. by phone: 613-226-5571 X70 or by email: clarem@nsoupport.com

The Case of the Incorrect Invoice by Edward Donnald, Network Coordinator



One of the exciting things about my job is that when the phone rings, I never quite know what awaits me on the other end. It was a beautiful sunny afternoon when I answered a call and heard "I didn't order this!" I asked a few more probing questions and discovered that an institution had received an EFTS statement that charged them for loans they never requested. "I love a good mystery", I said to myself and the game was afoot. After I'd talked to the various parties involved and collected my clues, I sat back and put the pieces together to form the solution. It appears that institution A put some requests into DOCLINE incorrectly. Instead of entering their own LIBID, or hitting the enter key for the default, they entered the LIBID of the library they wanted the request to go to. They then put in their own information into the SHIP TO fields. This resulted in the DOCLINE request being picked up by institution B who in turn filled it and sent it to A. However, the LIBID on the request belonged to institution C. A file of requests with charges is then sent to the EFTS server for billing by the lending library. The EFTS system is based on LIBID's and so institution C was charged for the loans although they'd actually been sent to A. It was C who'd called me in the beginning. I talked to A and explained what had happened and why and offered assistance if there were questions on how the system worked. The situation was then worked out among the involved parties.

I relate this story to illustrate how important it is for us to make sure we are entering our DOCLINE requests properly. By doing so we ensure that they are filled promptly and that the subsequent interaction with billing programs is correct. If you have any questions about DOCLINE or feel that you may benefit from a training session please don't hesitate to give me a call at 1-800-338-7657 or 860-679-4793 or e-mail at donnald@nso.uchc.edu.

EFTS MEMBERS JOINING SEPTEMBER- OCTOBER 1996

This is a listing of the organizations establishing EFTS accounts in the months of September and October, 1996. For questions, more information or to set up an account contact the office at 860-679-4500.

LIBID	SERHOLD CODE#	ORGANIZATION	DATE JOINED
04240C	SMA	St. Mary's Regional M.C.	9/5/96
02238B	YVI	Youville Lifecare, Inc.	10/15/96

Network Membership Survey

by Edward Donnald, Network Coordinator

As I'm sure most of you are aware, the NN/LM office maintains a database of information on the libraries and institutions in the region. On a quarterly basis, this information is used to update the records in the NLM database DOCUSER, the free database with information on ILL policies. We sent out a comprehensive survey the first week in October asking you to update and provide some new information. This will be the only survey of this nature that we will send out during this contract period. We asked that these be returned by November 15th. If you haven't returned it, please do so or if you need us to send you a new copy, please call the office. Once we receive them back and update the records, we plan to produce and distribute to network members a

printed directory with some of the fields. We have already produced a preliminary directory which we sent to Resource Libraries and the five consortia for feedback on format and content. Below is the format for the record which we used. Since most of you will not have had a chance to see it, I wanted to show you what we had and invite your comments and feedback. This will be helpful in planning the directory which we hope to send out in the Spring. If there are additional fields you'd like to see (refer to the survey for what we're collecting), or a different format that would better serve your needs, please let me know. My number is (860) 679-4793, 1-800-338-7657, FAX (860) 679-1305 or e-mail is donnald@nso.uchc.edu.

City, State											
Institution Name Library Name Address City, State Zip Phone number FAX number	LIBID SERHOLD Code Consortia Memberships Network Member (y/n) EFTS Member (y/n)										
<table style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> Network Contact and e-mail address Reference phone number ILL contact and phone number DOCLINE participant (y/n) Fax routinely (y/n) Use Ariel (y/n) UCMP participant (y/n) Borrow from other libraries (y/n) Lend to other libraries (y/n) </td> <td style="width: 50%; vertical-align: top;"> Services extended to Unaffiliated: <table style="width: 100%; border-top: 1px solid black;"> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Health Professionals</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Non-Health Professionals</u></th> </tr> <tr> <td>Reference/Collection access: (y/n)</td> <td>(y/n)</td> </tr> <tr> <td>Document Delivery: (y/n)</td> <td>(y/n)</td> </tr> <tr> <td>Loansome Doc: (y/n)</td> <td>(y/n)</td> </tr> </table> </td> </tr> </table>		Network Contact and e-mail address Reference phone number ILL contact and phone number DOCLINE participant (y/n) Fax routinely (y/n) Use Ariel (y/n) UCMP participant (y/n) Borrow from other libraries (y/n) Lend to other libraries (y/n)	Services extended to Unaffiliated: <table style="width: 100%; border-top: 1px solid black;"> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Health Professionals</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Non-Health Professionals</u></th> </tr> <tr> <td>Reference/Collection access: (y/n)</td> <td>(y/n)</td> </tr> <tr> <td>Document Delivery: (y/n)</td> <td>(y/n)</td> </tr> <tr> <td>Loansome Doc: (y/n)</td> <td>(y/n)</td> </tr> </table>	<u>Health Professionals</u>	<u>Non-Health Professionals</u>	Reference/Collection access: (y/n)	(y/n)	Document Delivery: (y/n)	(y/n)	Loansome Doc: (y/n)	(y/n)
Network Contact and e-mail address Reference phone number ILL contact and phone number DOCLINE participant (y/n) Fax routinely (y/n) Use Ariel (y/n) UCMP participant (y/n) Borrow from other libraries (y/n) Lend to other libraries (y/n)	Services extended to Unaffiliated: <table style="width: 100%; border-top: 1px solid black;"> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Health Professionals</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Non-Health Professionals</u></th> </tr> <tr> <td>Reference/Collection access: (y/n)</td> <td>(y/n)</td> </tr> <tr> <td>Document Delivery: (y/n)</td> <td>(y/n)</td> </tr> <tr> <td>Loansome Doc: (y/n)</td> <td>(y/n)</td> </tr> </table>	<u>Health Professionals</u>	<u>Non-Health Professionals</u>	Reference/Collection access: (y/n)	(y/n)	Document Delivery: (y/n)	(y/n)	Loansome Doc: (y/n)	(y/n)		
<u>Health Professionals</u>	<u>Non-Health Professionals</u>										
Reference/Collection access: (y/n)	(y/n)										
Document Delivery: (y/n)	(y/n)										
Loansome Doc: (y/n)	(y/n)										

EFTS: A Viable Service for HSL's in New England

by John Stey, Associate Director

EFTS is a viable service that has benefited health sciences libraries in New England for nearly a year. EFTS Advisory Committee members will be contacting non-members in their regions to identify barriers to participating in the system. We believe that all DOCLINE libraries in the region should become a member to facilitate electronic re-imbursement for ILLs. Non-member institutions that pay for only a few loans per year and choose not to participate, make it necessary for EFTS members to send bills for loans filled. Becoming a member will eliminate this labor intensive process. We are in the middle of a Network Membership Update and Drive and will have current information on all DOCLINE libraries in the very near future. Your participation in and support of EFTS in the region is appreciated by all institutions that make use of interlibrary loan in New England. If you are not a member, we invite you to call John Stey at the NER office at 1-800-338-7657 "press 1" or 860-679-4500 to discuss your reasons and concerns.

Region 01 will be rolling out their new system in January 1997. We will keep you posted on their progress and how it will impact on Region 08. We have received several calls from other regions interested in implementing an electronic re-imbursement system similar to EFTS. In the interest of improving library services for the region, your feedback about EFTS is essential. We encourage you to contact the NER office by telephone or e-mail with your comments.

THE INFORMATION CONNECTION: EMERGING TECHNOLOGIES LINKING PATIENTS AND PROVIDERS

February 5-7, 1997
Sheraton Hotel & Conference Center
Burlington, Vermont
PRESENTED BY: The University of Vermont

This important, informative conference features examples of the latest applications of medical informatics and telemedicine and examines the following issues: patient care; access to data; the technology implementation process; and implementation "roadblocks". Hands-on demonstrations include interactive videoconferencing, teleradiology, the Internet and World Wide Web and computer-assisted decision making.

Detailed program information will be available in November. For more information or to request a brochure, please call 800-639-3188 or e-mail mbaggs@moose.uvm.edu

Make your hotel reservations early! Call the Sheraton Burlington Hotel at 802-862-6576 and request the UVM Information Connection conference group rate.

Comings and Goings!

We are happy to have the following institutions join DOCLINE.

Northern Maine Technical College, LIBID 04769C
University of Maine, Fort Kent, LIBID 04743B
Oncology Nursing Library, Pittsburgh, PA, LIBID 15220A

We are sorry to see the following institutions leave DOCLINE.

Providence Hospital, LIBID 01040C
Massachusetts Rehabilitation, LIBID 02116A
Burgdorf Health Science Library, 06112B

The National Network of Libraries of Medicine
New England Region
University of Connecticut Health Center
263 Farmington Avenue
Farmington, CT 06030-5370



Non-Profit Org. U.S. Postage PAID Permit No. 13 Farmington, CT
--

Return Address Correction Requested

